

OGP (Online Guard Patrol) User Manual

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1 Overview

OGP (Online Guard Patrol) includes many functional modules, such as:

- **1. Guard tour**: Patrol inspectors install the app client on the smart phone, scan QR or NFC codes, even GPS points, then conduct on-site inspection according to the requirements on the screen, take photos, record videos, and fill in records. Effectively ensure that the inspection management system of the enterprise can be effectively implemented. The patrol inspection can be planned, with content, results, audit and basis, with rigorous process and standardized operation, so as to avoid missed inspection and wrong inspection, and significantly improve the quality and efficiency of patrol inspection.
- **2. E-form** (Optional Function): associate patrol inspection forms to replace digital forms and help digital management.
- **3. Work order** (Optional Function): the process design of the work order makes the use scenario of the work order no longer limited to the customer service, and can be efficiently transferred to all relevant departments with one click. All departments in the enterprise also realize cross departmental cooperation and communication through work orders.
- **4. Attendance** (Optional Function): mobile app locates attendance, supports temporary work assignment, uploads attendance data in real time, and exports reports anytime, anywhere. It is very flexible, and the robust system enables easy management of clients and employee work.





2 Basic setting for patrol

2.1 login

Open the browser on PC, enter the URL link to see to login the system.

https://www.ogpcloud.com/ test account ID: Test Password: 123456



Website: www.vsdigital.com

Note:

Due to the different login methods, the [name] of different users cannot be the same in the same company; the [account] of different users cannot be the same in different companies.

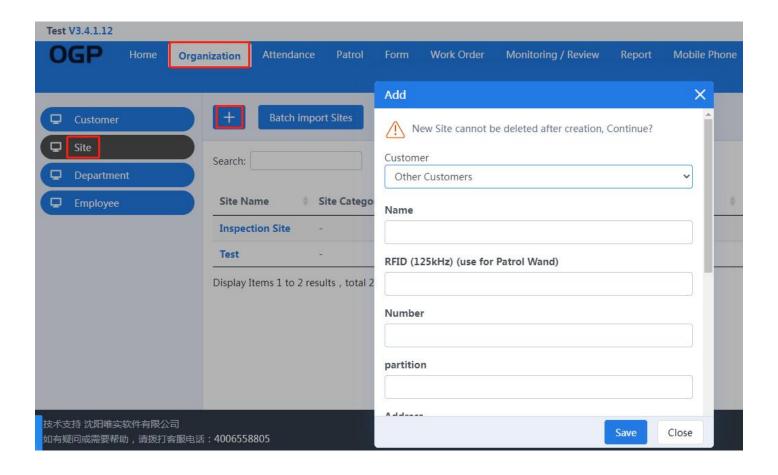
The function of double verification can be turned on or not. If disabled, it can be left blank.

Click "exit" in the menu bar of the system home page to exit the system.

If the user does not operate for a long time (one hour by default), the system will also exit.

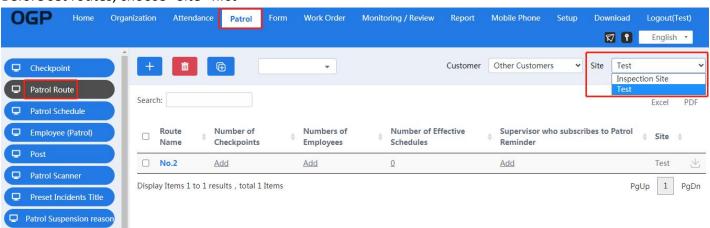


2.2 Edit "Site"



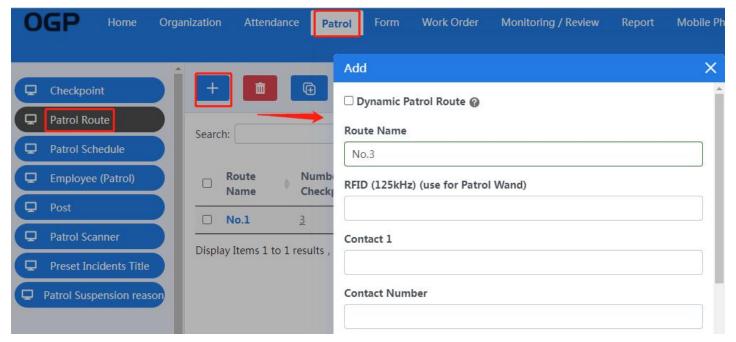
2.3 Edit "Route"

Before set routes, choose "Site" first



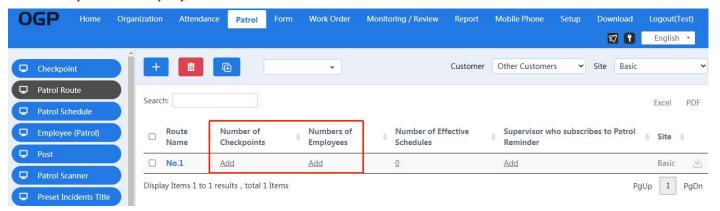
Then click "+" to add routes for Site, type Route name & Save





Add checkpoints & employees to route later

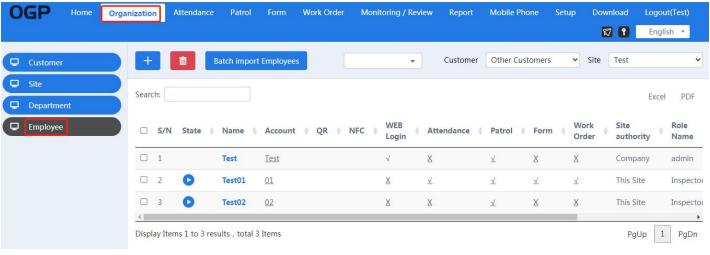
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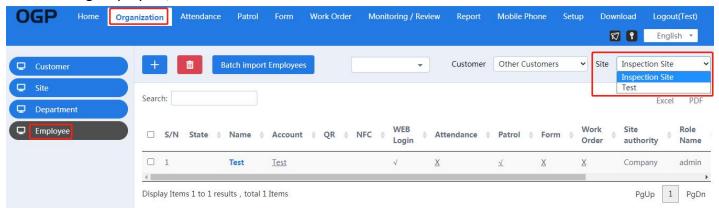
2.4 Edit "Employee"

In employee interface, you can view and set all employees in the system. These employee accounts can access different functional modules of the system and app according to the settings.

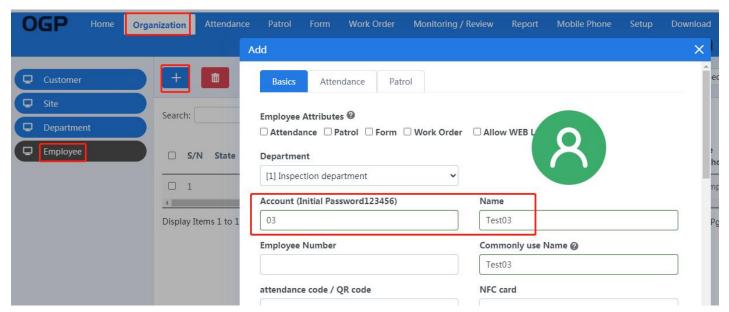




When adding Employees, also choose "Site" first

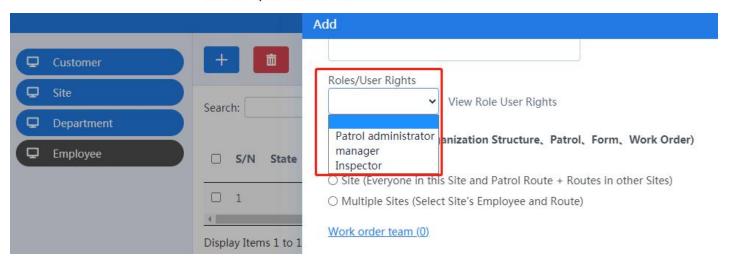


Click "+" to add employee, set "Account" & "Name"

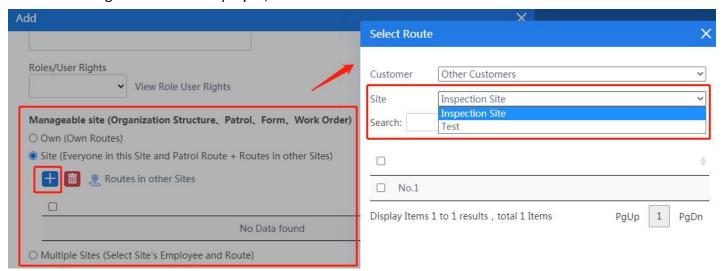


Choose Role's right, to be Patrol administrator or Manager or Inspector, different IDs have different right.

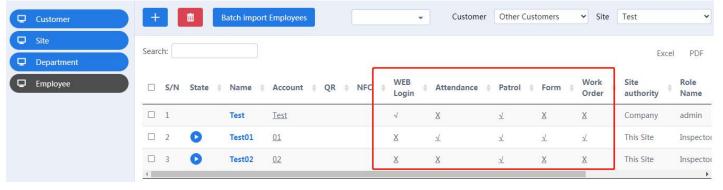




Then set Manageable site for employee, choose site & select route



Then can get new employee IDs, also can give them different work setting, just click √ or X



Add employee ID to Route before patrol, otherwise patrol will be treated as Random, not as per Schedule.

2.5 Add Checkpoints

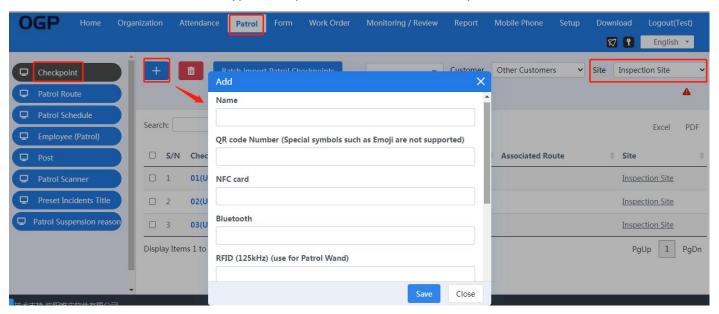
Checkpoints can be entered manually or imported in batch in the system, or in app. The patrol point can be one or more of QR code, NFC card, Bluetooth card or RFID card, or even a GPS positioning point.

Website: <u>www.vsdigital.com</u> ⁷ Email: <u>vsdigitalnicole@hotmail.com</u>

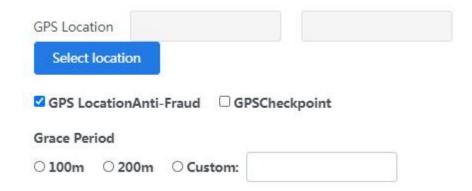


2.5.1 Add Checkpoints on PC

Choose Site first then click "+" to type checkpoint information manually.



- (a) Fill in at least one QR code number, NFC sensor card, Bluetooth, RFID card number or location coordinates.
- (b) The route is set in "patrol route", and this interface can only be viewed.
- (c) Electronic fence (location) can be set for patrol points for patrol monitoring and anti cheating monitoring.



- a) Location Anti Fraud: if this function is checked, the employee's mobile phone will be located by GPS during patrol. When the mobile phone location and patrol point location are outside the allowable error range, the employee will be required to take anti cheating photos. Managers can view relevant information in the report for approval.
- b) Automatic position matching: if this function is checked, the patrol point will be used as GPS patrol point. The mobile app determines whether to reach the patrol point through automatic positioning. When reaching the patrol point, app will automatically save the patrol record without manual operation. This function is suitable for patrol scenes in open space with good GPS signals in a wide range such as expressway or deep forest fire prevention. This function does not require the exact position of the patrol point (tens to hundreds of meters), and the power consumption of the mobile phone is large. It is not recommended to use indoor



patrol.

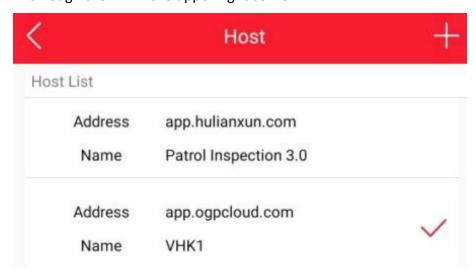
2.5.2 Add Checkpoints on APP

1 Scan QR code to download & install



2 login APP

When login the app for the first time, you need to confirm whether the host setting is correct. According to the host IP provided, you can directly click and check the corresponding host server, or add the required host IP through the "+" in the upper right corner.



After setting the host, you can return to the login interface, enter ID and password to login APP.

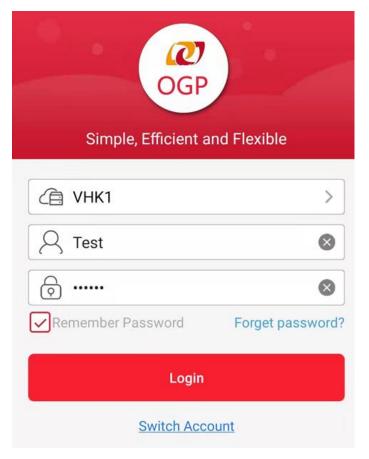
Test account ID: Test Password: 123456

Website: www.vsdigital.com

Checkpoint tags information only can be added by admin ID on APP.

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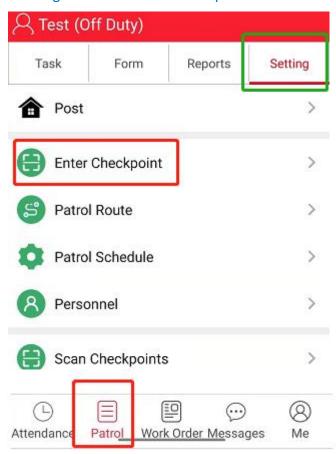
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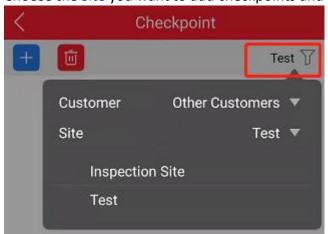
Note: after installing app for the first time or uninstalling and reinstalling app for the first time, the host needs to be set before logging in app for the first time, and then app will remember the previous settings.

3 Set patrol points by app

Click "Patrol" on bottom of app, then choose "Setting" and click "Enter Checkpoint".

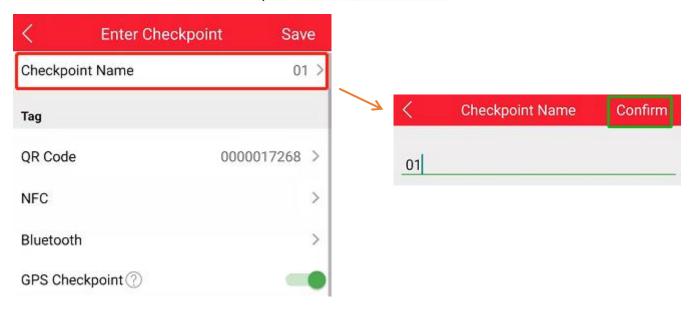


Choose the Site you want to add checkpoints and click blue "+"

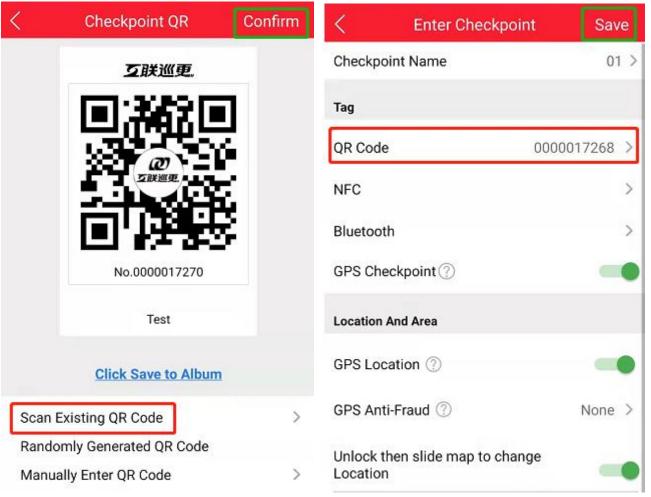


There are QR code, NFC, Bluetooth and GPS checkpoints to set, you can choose then ones you need. First give "Checkpoint Name" and Confirm



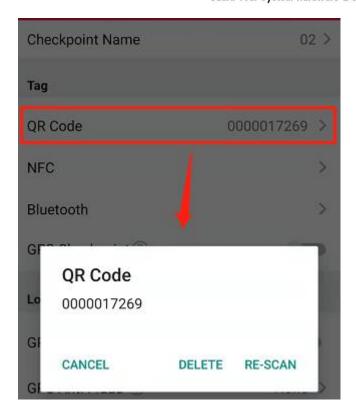


If want to add QR Code, click "Scan Existing QR Code" to add new QR codes and "Confirm" Then can see QR code number and click "Save"



QR code also can be DELETE or RE-SCAN



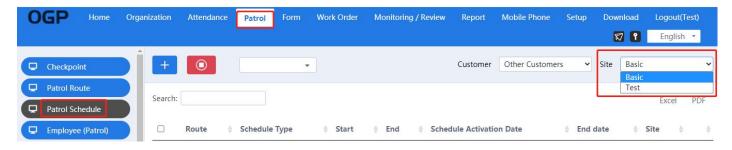


2.6 Set patrol schedule

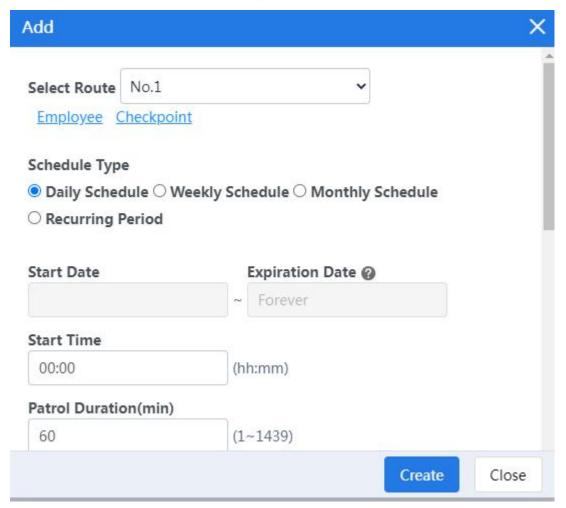
Set patrol schedule for routes. Includes daily schedule, weekly schedule, monthly schedule and user-defined periodic schedule; can set the effective period of the schedule or the effective period of each year; It supports patrol in a specific order, random sampling inspection and temporary patrol inspection.

To prevent errors in the task being executed, the schedule cannot be modified after being added. Please check it carefully before saving. If you want to modify a schedule, you can only end the original schedule and add a new one.

First choose Site, then click blue "+" to add:







- (a) Select route: select the patrol route to which you want to add a schedule
- (b) Employee and Checkpoint: you can view the Employee and Checkpoint settings of the current route. It can only be viewed and cannot be modified.
- (c) Schedule type: the patrol schedule supports multiple plan types to meet various patrol needs.

	Start Date	Schedule Start Date
	Expiration Date	Schedule deadline
	Start Time	Scheduled start time of each day
Daily Schedule	Patrol Duration	Duration of each Schedule (less than 24 hours)
	Grace Period	Allowable error of Schedule start and end time
	Patrol Frequency	The number of times a guard tour is required within the set start time and guard tour duration. Each patrol is called a patrol task.
	Checkpoint	By default, the plan needs to patrol all patrol points, or it can be set to random sampling mode.
	Sequential Patrol	Whether it is necessary to patrol in order in all patrol point modes
	Sequential Type	Positive sequence, reverse sequence and positive reverse sequence can be used



Random Patrol Working day Batch Schedule Create	Random Patrol	In random sampling mode, the number of patrol points to be sampled. The minimum number is 1, and the maximum number does not exceed the total number of patrol points.
	Working day	The patrol plan will be generated only on the selected workday. Multiple choices are allowed.
	Batch Schedule Create	The default planned quantity is 1. Generate a plan by setting. You can also batch generate multiple plans.

Schedule Type O Daily Schedule Weekly Schedule Monthly Schedule O Recurring Period Schedule Start Date Sunday Schedule End date Sunday Start Date **Expiration Date @** Forever Patrol Frequency 1 (1-10)

Checkpoint

O All Checkpoints
Random Patrol

Number of Random Inspection Checkpoints

(Maximum number of Checkpoints: 0) 1

	Schedule Start Date	What day of the week each Schedule begins. When the Schedule start date is the same as the end date, it means that the Schedule is only implemented for one day.
Weekly &	Schedule end	The end date of each Schedule week. When the Schedule start date is the same as
	date	the end date, it means that the Schedule is only implemented for one day.
Monthly Start date		Schedule Start Date
Schedule	closing date	Schedule deadline
	Patrol	The number of patrols required for each plan between the Schedule start date and
	Frequency	end date. Each patrol is called a patrol task.



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	Checkpoint	By default, the plan needs to patrol all patrol points, or it can be set to random sampling mode.		
Recurring Peri	od			
Recurring Period	(Days)			
2		(2~365)		
☐Effective every	year			
Start Date		Expiration	n Date @	
		~ Forever		
Patrol Frequency				
1	(1-10)			
Checkpoint				
O All Checkpoint	s 💿 Rando	m Patrol		
Number of Ra	ndom Insp	ection Check	points	
1		(Maximum number of Checkpoints: 0)		
Recurring Period	Recurring	Period (days)	More than one day, less than one year.	
	Effective	e every year	According to the set start date and end date (month/day)	
	Sta	rt date	Schedule Start Date	
		ing date	Schedule deadline	
	Checkpoint		By default, the Schedule needs to patrol all patrol points, or it can be set to random sampling mode.	

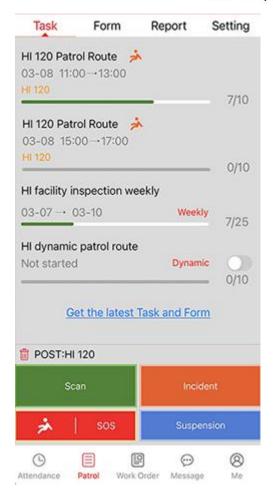
Employee ID need to get tasks as per schedules by click "get the latest tasks" before patrol.

3 Patrol & Reports

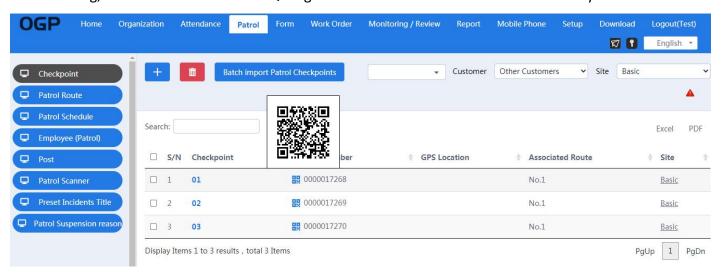
3.1 Patrol on APP

Login APP by inspector ID (test ID:01 PW:123456), Click "patrol" icon at bottom, then can get task automatically (or click Get the latest Task and Form manually if task not updated), click "Scan" to scan the tags which have been added to route & schedule, it will show scan successfully, and task will show green as shown in below picture.





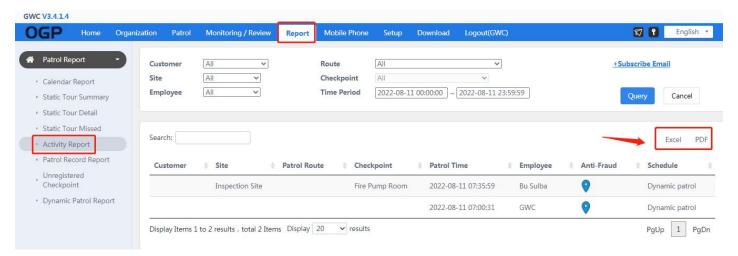
When testing, can use mobile APP scan QR tags on OGP software to make test more easily.



3.2 Check reports

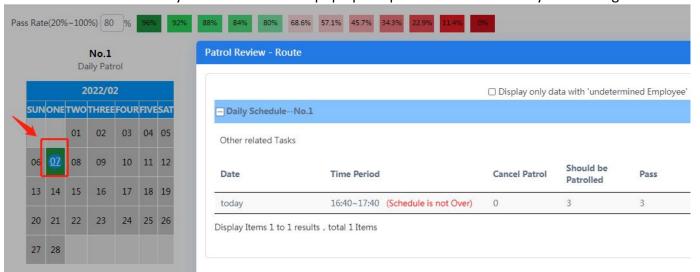
The patrol reports include Calendar report, Static Tour report, Dynamic Patrol Report, etc. Reports can be exported as Excel or PDF file.





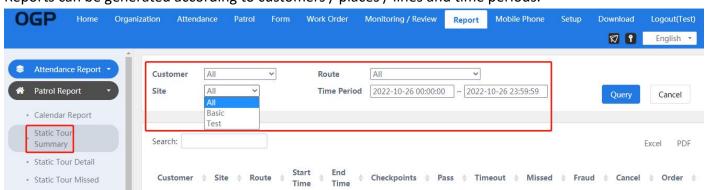
1 Calendar Report

It can be marked with different colors according to the patrol completion of different customers in the whole month. Click one of the days with the mouse to pop up the patrol details of the day for viewing.



2 Static Tour report

Reports can be generated according to customers / places / lines and time periods.



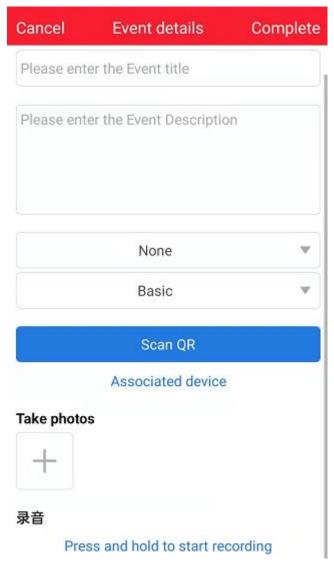


3.3 Event

In case of emergency during patrol, inspectors can report the event on APP. Click "Incident".

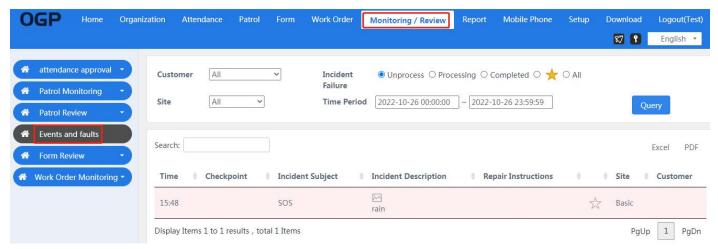


Then can edit event details, can add text, or photo, or voice, etc.

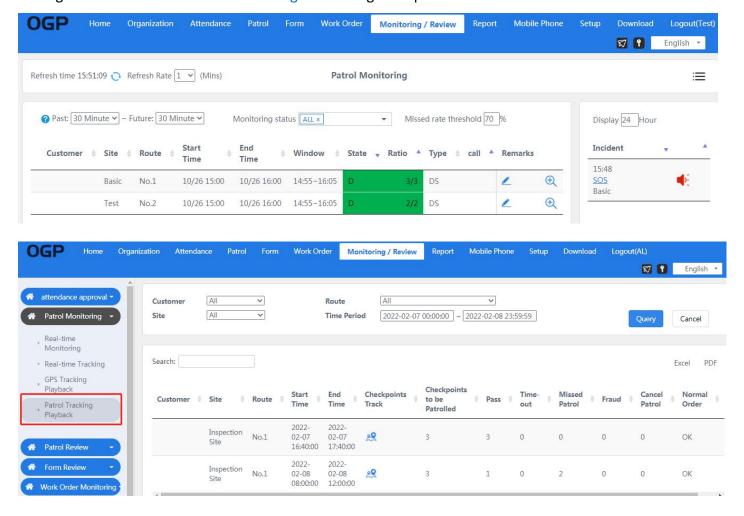




Managers can view and deal with events in time on OGP patrol monitoring (real-time monitoring) interface.



Managers also can view "Patrol Monitoring" to check guards patrol situation.



4 Other settings

Customers may need to make some more settings to facilitate the work of each module.



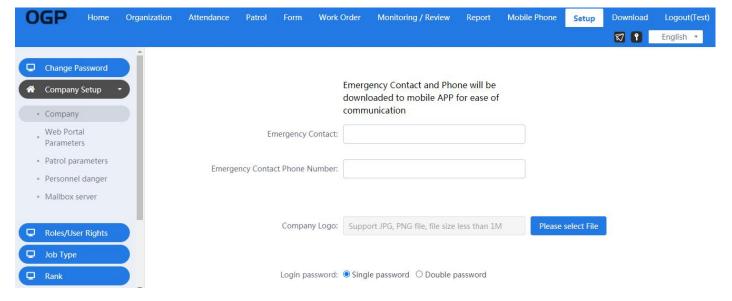
4.1 Company settings

In the "company setting / company" interface, you can set the company's emergency contact information, company logo and login method of company account.

- (a) The emergency contact information will be downloaded to the mobile app. Employees can view or dial directly in the "attendance / call monitoring room" interface.
- (b) Allow customers to customize the company logo. After uploading, the logo will be used for the display of the system interface.
- (c) When the login password is a single password, employees use the traditional account and password to log in to the system. When the login password is double password, the employee login system needs double password verification.

When dual password authentication requires employees to log in to the system, they need to enter three sub elements randomly selected by the system in the first password and the second password. This measure can reduce the probability of hackers or intruders completely stealing the second password.

Only the admin account has permission to modify the login method settings.

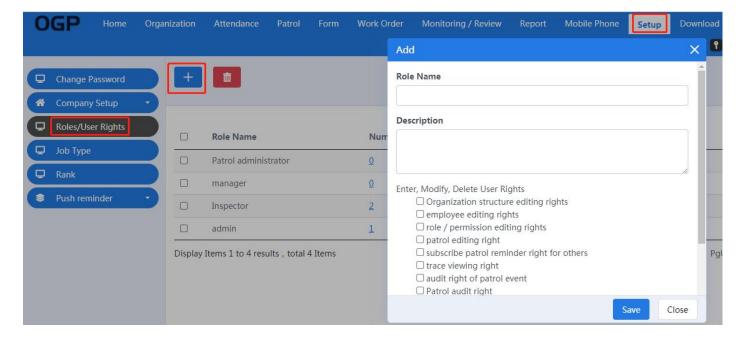


4.2 Roles / permissions

This setting allows customers to customize employee roles and set corresponding permissions for each role. By setting the role of each employee, their permissions can be determined, which is convenient for setting and management.

Permission here refers to the operation permission of employees on each module.

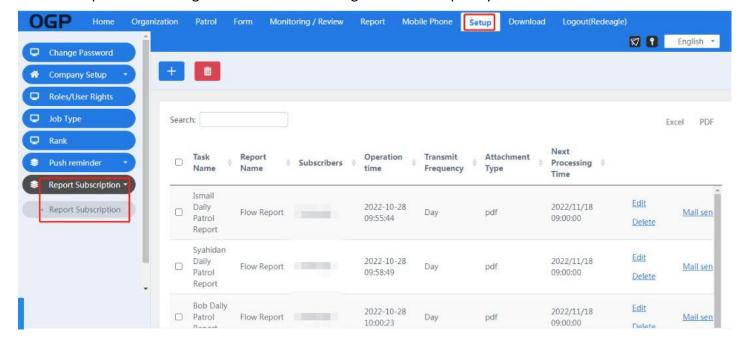




4.3 Report subscription

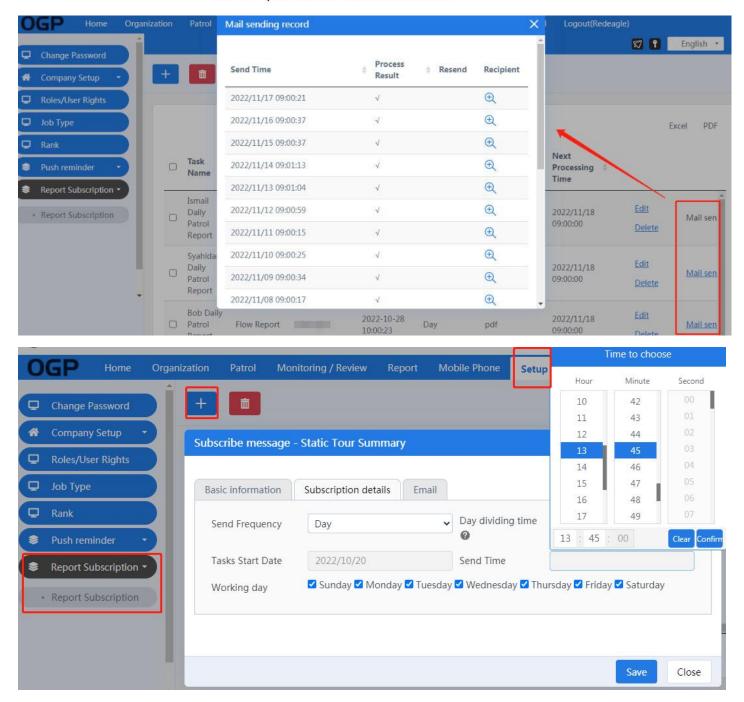
Website: www.vsdigital.com

In the report subscription interface, customers can set subscription mail for common reports. The system will send the report to the designated mailbox according to the set frequency and receiver.





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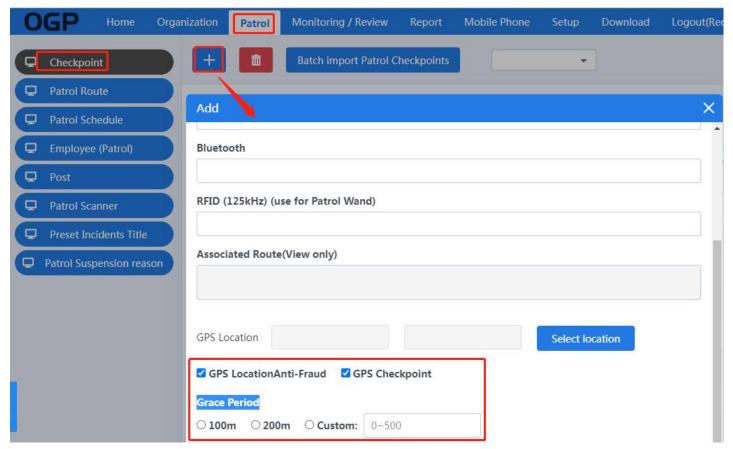
4.4 Geofencing Function

Website: www.vsdigital.com

1. When edit new checkpoint tag, choose "GPS Location Anti-Fraud", then choose Grace Period 100m or 200m or customized:

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2 when patrolman scan tag out of such range, system will let patrolman to take picture for Anti-Fraud.

4.5 Real-time monitoring

Under the "monitoring / review" menu, "patrol monitoring / real-time monitoring" interface patrol real-time monitoring), the personnel in the control room can monitor the patrol progress of personnel in real time, and make real-time adjustments to patrol events or personnel according to the actual situation.



The patrol real-time monitoring main interface is used to monitor the patrol progress of all lines. User defined monitoring window, monitoring time, etc.

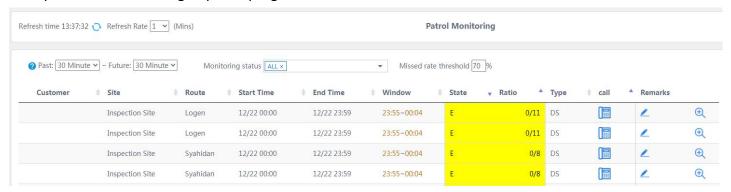
- a) Refresh frequency: the user can set the refresh frequency of the interface through the drop-down selection, or click the refresh button to refresh the interface at any time.
 - b) Monitoring site: the user can click the button in the upper right corner of the interface to view the Website: www.vsdigital.com

 23 Email: vsdigitalnicole@hotmail.com



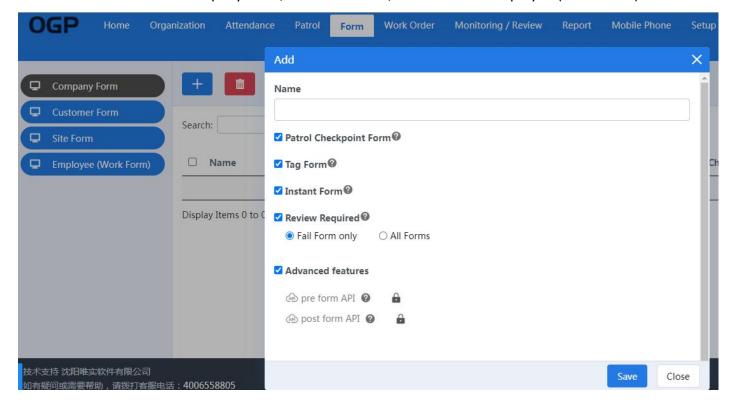
current monitoring site in the pop-up window, set the monitoring place, and adjust the monitoring place through the add and delete buttons in the window.

- c) Monitoring time window: users can customize the time when the patrol task is monitored. By default, minutes before the start of the plan and minutes after the end of the plan, the patrol task will be displayed in the monitoring interface.
- d) Monitoring status: the monitoring interface displays all monitored patrol tasks by default. You can also filter patrol tasks according to patrol progress.



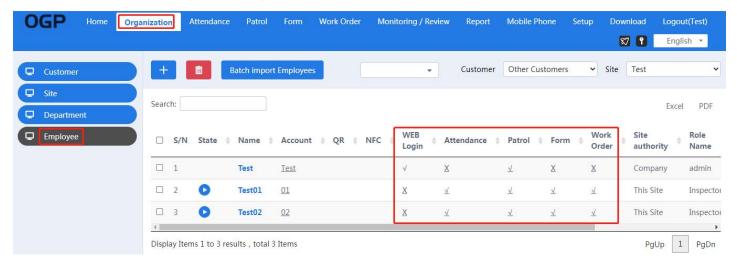
5 Form (Optional Function)

There are 4 kinds Forms: Company Form, Customer Form, Site Form and Employee (Work Form) in OGP.



Only the IDs with permission can use Form and other functions.





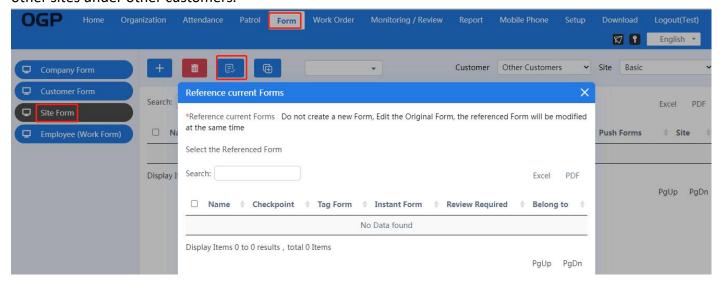
5.1 Set site form template

There are two ways to associate a company / customer form to a site:

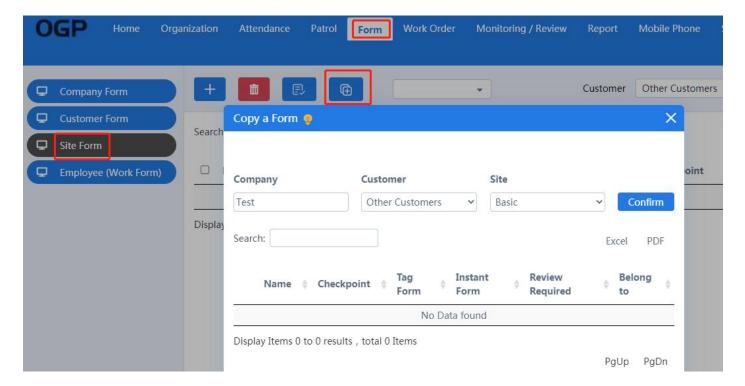
A. Reference form: the site can only be used, and has no right to modify the template. It is applicable to the situation where the company / customer has unified requirements for the template;

B. After copying the form, it belongs to the site. The site can modify the template, but the modification of one site will not affect the templates of other copy sites or the original templates of the company / customer. If there are slight differences in templates applicable to different places, you can copy them first and then modify them.

Sites can only refer to the forms of their customers and companies; However, the site can copy the forms of other sites under other customers.





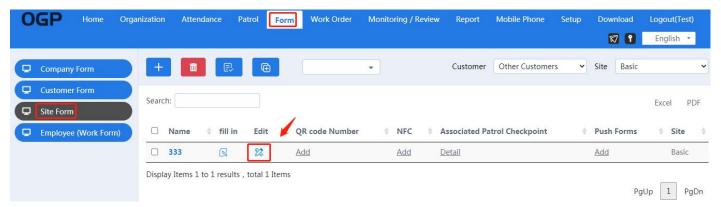


5.2 User defined form

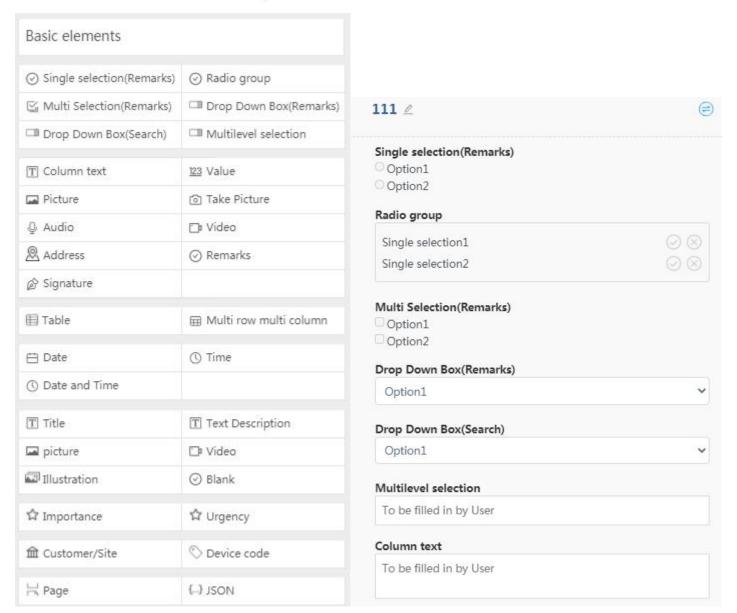
Website: www.vsdigital.com

The system provides dozens of common form elements to simplify form design. For example: single choice, multiple choice, photographing, recording, remarks, table, text, title You can complete your own form by dragging or editing form elements.

In the design of patrol form, the qualified range can be set for most inspection items. Unqualified forms can be subscribed separately, counted or used as conditions to trigger the work order system. For example: temperature value range, single choice, multi-choice unqualified items, etc. In addition, in the form design, you can also fill in the inspection method and inspection standard for the inspection items, which can be viewed by the inspector at any time.





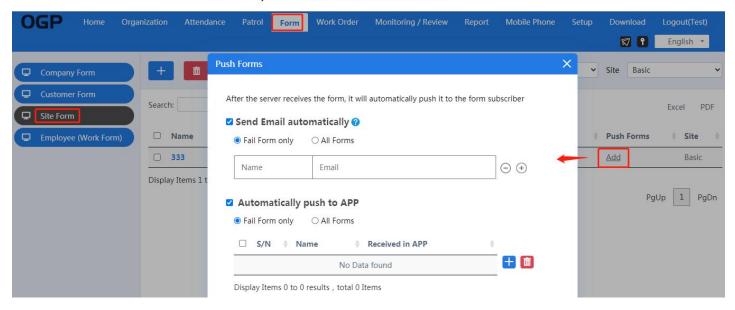


5.3 Form push

Website: www.vsdigital.com

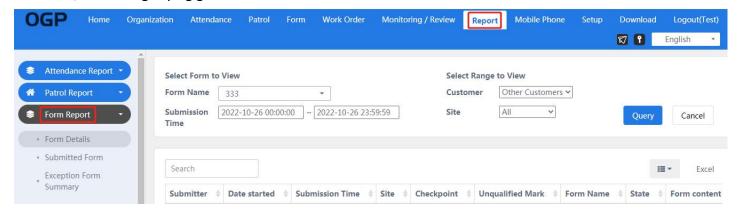
Click the push form, set the recipient's email or user app, check auto send email, and then the system will automatically send the form information to the specified email or app when the user submits the form.





5.4 Form report

There are three types of reports in the form: Form details, Submitted form and Exception form summary. Click the form / Excel magnifying glass to view the details of the form.



6 Work order(Optional Function)

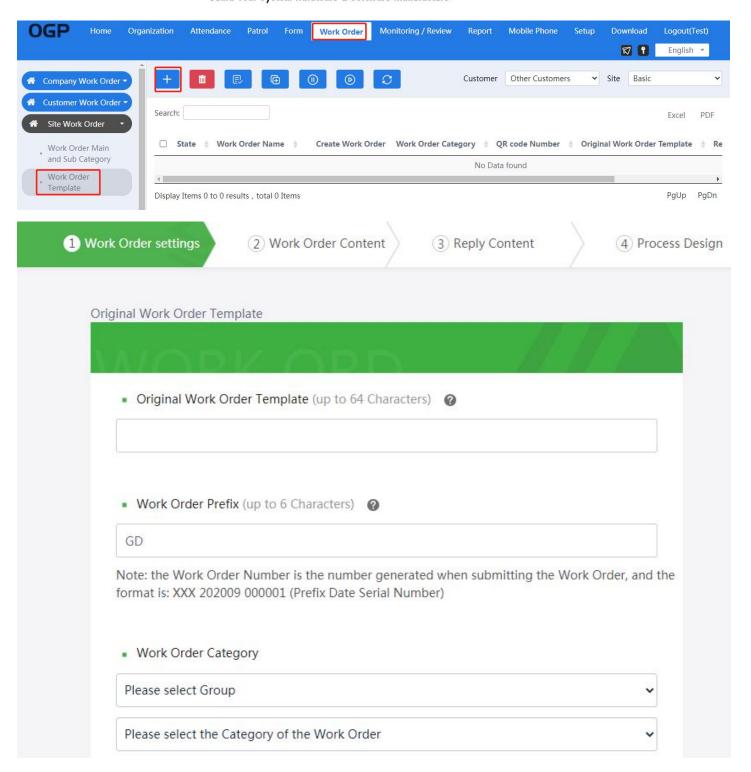
Website: www.vsdigital.com

The work order process from declaration to completion, mainly includes: application, approval, implementation, acceptance, completion and other steps.

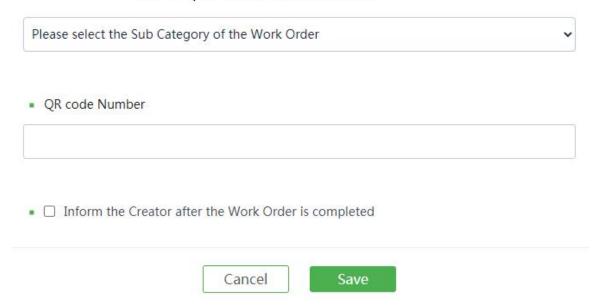
6.1 Work order design

When designing the work order of equipment or place, you can customize the items to be checked, and add various elements such as single selection, multi selection, value, video, photo, time, photography, table, multi column and drop-down list.



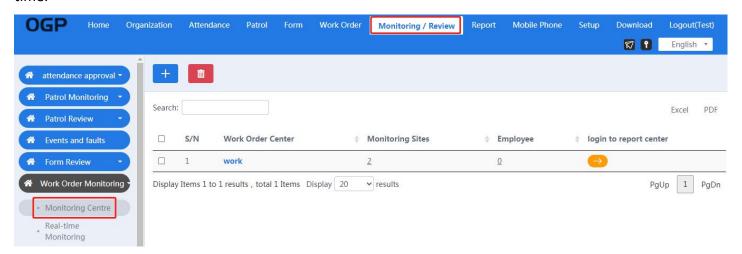






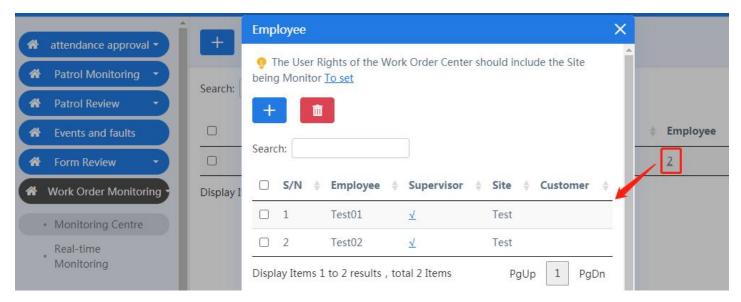
6.2 Real-time monitoring

The declaration monitoring center will monitor the completion status and progress of the work order in real time.

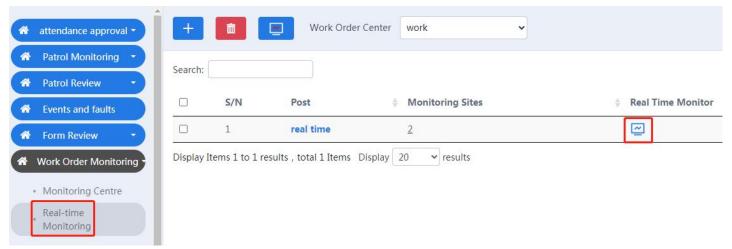


Edit the concerned places and personnel, that is, the selected personnel have permission to view the work order information submitted by the selected place





Real time monitoring can edit a report center in the previous step into one or more positions for monitoring. After editing, click the monitoring icon to directly jump to the monitoring interface

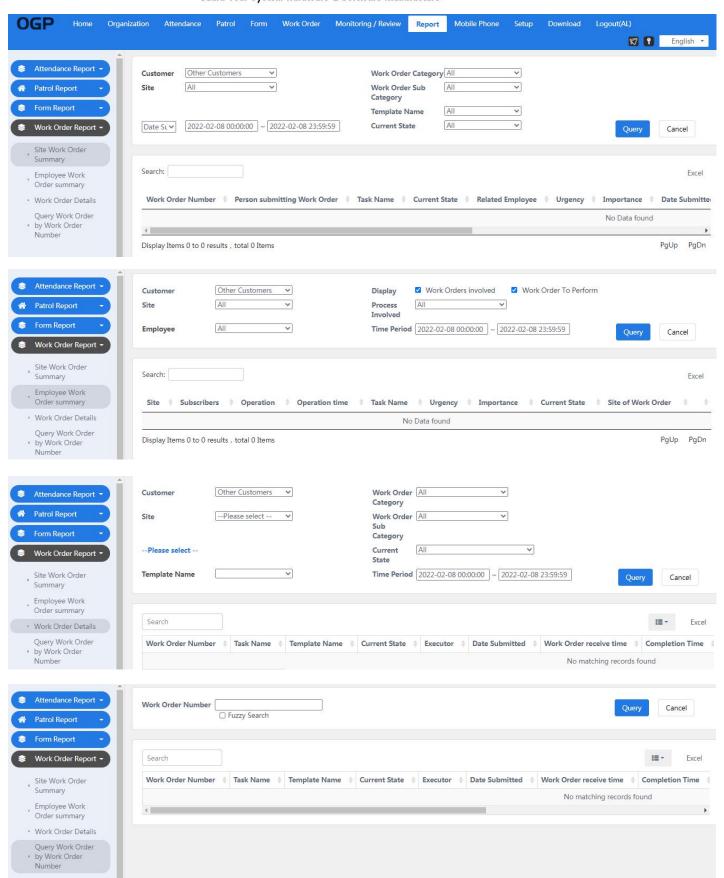


6.3 Work order report

Website: www.vsdigital.com

Work order reports include site work order summary, personnel work order summary and work order detail summary. Work orders are queried by serial number. Each form of report has a variety of filtering conditions. The queried report can view the details of a single work order separately or export the excel report of all work orders.

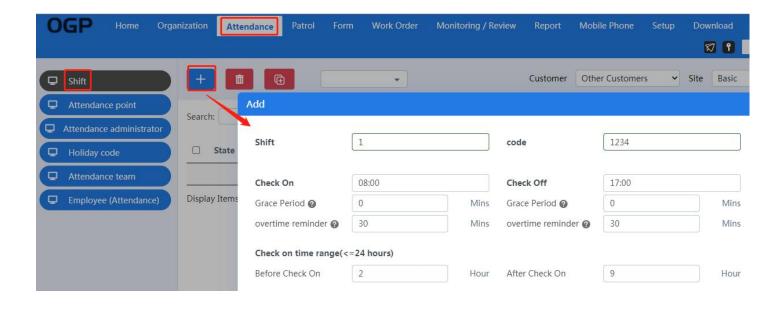




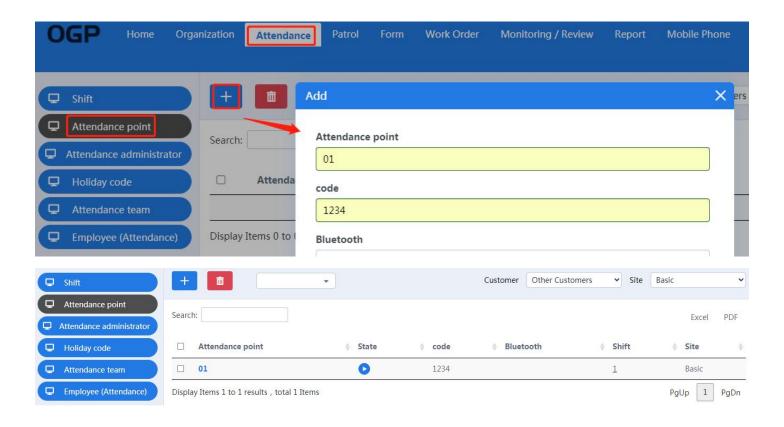


7 Attendance (Optional Function)

7.1 Edit Shift

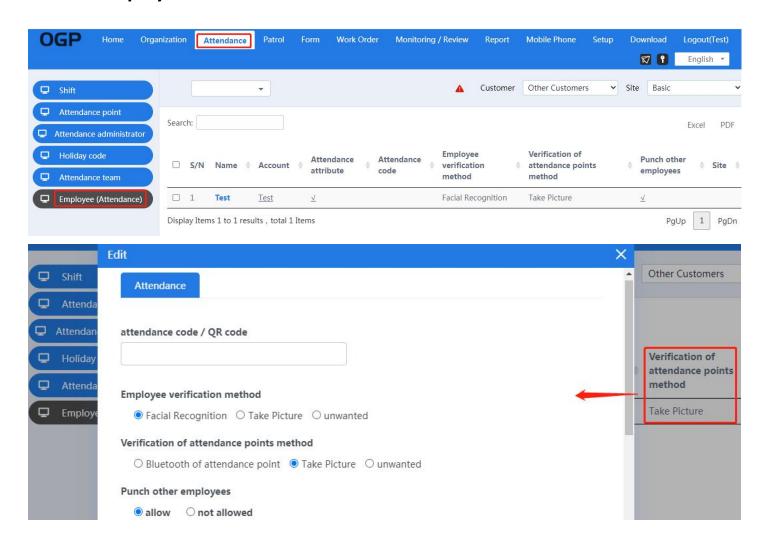


7.2 Add Attendance Point



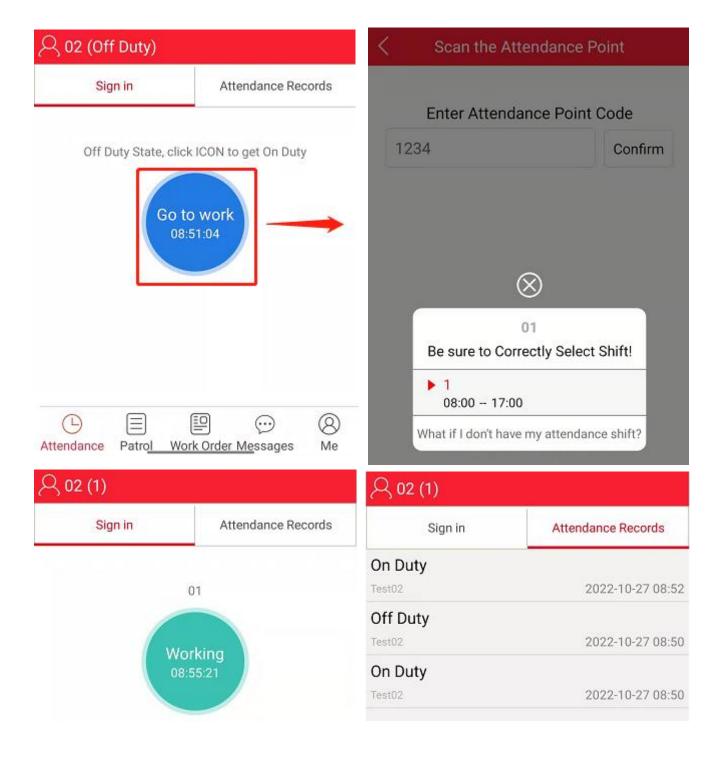


7.3 Edit Employee's Attendance





7.4 Attendance on APP



8 Patrol scanner

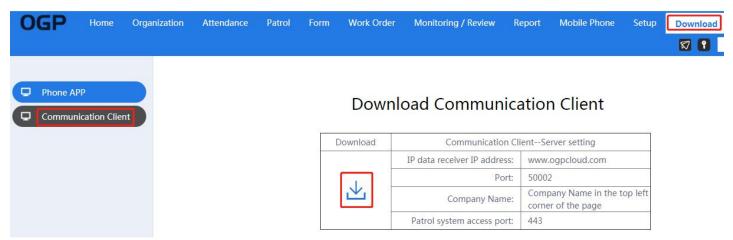
OGP not only can save data from APP, but also can from RFID tag readers.



Website: www.vsdigital.com

Guard Tour System Hardware & Software Manufacturer

8.1 Install Communication Client and make server settings



You only need to download the software if you are touring with a traditional tour stick The software mainly has two functions:

- 1. Upload the records in the tour stick to the platform, which is suitable for the tour stick to upload records through PC
- 2. Set the parameters of the network communication base, which is suitable for the patrol stick to upload records directly through the network communication base





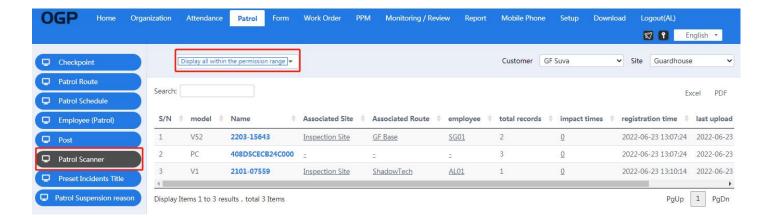


8.2 Download data from scanners

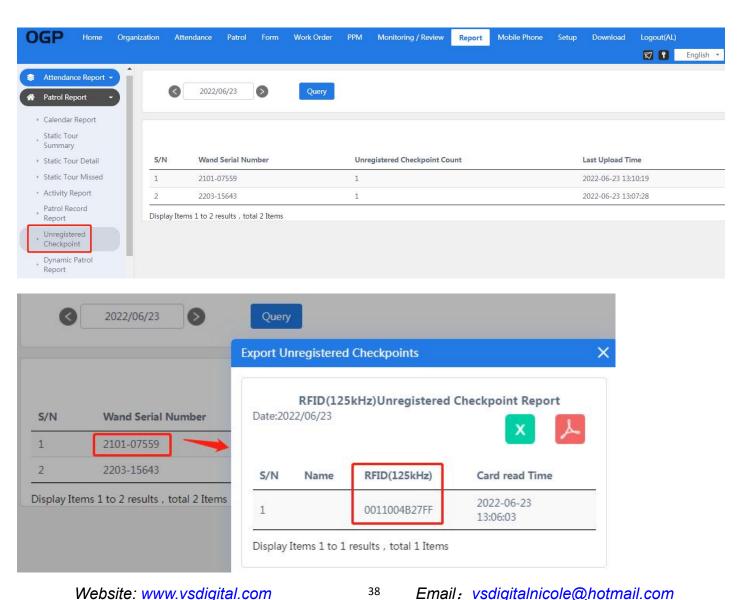




8.3 Check details online



8.4 Save Unregistered Checkpoints





Copy RFID tag ID then add it.

